

Sliding Fee Scale at Dynamic Health Care

Dynamic Health Care offer the Sliding Fee Scale Program to ensure that our community has access to quality healthcare services, even if they are unable to pay. The sliding fee scale allows us to offer a reduced fee to those individuals who qualify. Eligibility for the sliding fee scale is based on income and family size.

If you have questions or problems navigating the application, please call Dynamic Health Care and ask to speak with someone in our Billing Department.

Why am I asked to show my income documents today?

Beginning January 2024, Dynamic Health Care needs to verify income documents for patients eligible for Sliding Fee Scale (SFS) discount, regardless of insurance status. We screen you for programs you may be eligible for and give you information to help you apply.

If I have insurance why do I need to verify my income?

Eligibility for SFS is based on income level, not on insurance status. Anyone with income at or below 200% Federal Poverty Level (FPL)* is eligible for SFS, even if you have insurance. If you are qualified, SFS may include some services your insurance may not pay for, or apply if you have a large deductible or share of cost. If you choose to decline SFS for today's visit, any charges not covered by your insurance for today's visit will be charged full cost to you even if you apply for SFS at a later date.

If my income is over 200% FPL why am I asked for my income information?

When you provide your income information you assist Dynamic Health Care in collecting data we use for grants to support our services. If your FPL is over 200% you are not eligible for SFS and do not need to provide income documents even when you provide your income information. We thank you for your support of our programs.

*Federal Poverty Level is calculated using your income amount and household size, and is used to determine your eligibility for certain programs. [Learn more.](#)